

time:matters Singapore Ltd. names Jon Norvald Haugen new Managing Director

- Jon Norvald Haugen assumes the role of Managing Director at time:matters Singapore Ltd. effective July 1, 2022
- Norwegian native succeeds Wolf-Dieter Schwarz
- Appointment part of the logistics expert's growth strategy in the Asia-Pacific region

Neu-lsenburg, July 6, 2022: New arrival at time:matters Singapore Ltd.: Jon Norvald Haugen has been named Managing Director for the expert in high-performance and special speed logistics effective July 1, 2022. In this role, the 38-year-old will be responsible for the target markets of Japan, Korea, Southeast Asia and South Asia. Jon Norvald Haugen succeeds Wolf-Dieter Schwarz, who has successfully led time:matters Singapore Ltd. (founded in 2008) since 2013, in the role of Managing Director since 2018. Following 45 years in the logistics industry, Wolf-Dieter Schwarz is taking a well-earned retirement.

Jon Norvald Haugen, a native of Norway, has had a successful track record in the air freight sector for more than a decade. Prior to his new position as Managing Director of time:matters Singapore Ltd., he held various management roles within Lufthansa Cargo. These included Country Manager Norway and, since 2018, Director Sales and Handling Middle East, based in Dubai. His appointment as Managing Director marks another milestone in time:matters' growth strategy in the Asia-Pacific region. In recent months, the company has already established local network management and invested in both sales and customer service.

The time:matters customer service team for the region, based in Bangkok under strategic partner Lufthansa Services (Thailand) Ltd., looks after all steps along the transport chain. These include shipment pick-up, delivery and customs clearance at the customer's request. In this way, the team ensures maximum control over the entire transport process.

Alexander Kohlen, CEO of time:matters, stated: "Together with Jon Norvald Haugen and his team, we want to continuously develop high-growth markets in Asia in the future as well and further expand our broad range of transport services in the Asia-Pacific region and intercontinentally. This will allow us to meet the specific requirements and needs of our global customer base for fast and highly efficient transport solutions." He further emphasized: "We would like to thank Wolf-Dieter Schwarz for his enormously successful work on behalf of our company over more than 15 years and wish him all the best with his future projects."

Customers of time:matters Singapore Ltd. include global players from the automotive, aviation and aerospace, hightech and semicon, life and health, medtech, machinery and component, and logistics sectors. With its comprehensive range of services, time:matters Singapore Ltd. is in a position to offer transport solutions for time-critical and sensitive shipments that are tailored to each customer's individual needs. Its portfolio of services ranges from the provision of advice and execution of bookings, including the issuance of air waybills, through to local invoicing.

About time:matters:

time:matters is the expert for time-critical express transports. Urgently needed spare parts, missing production equipment, medical samples, dangerous goods and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via on board courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 9001:2015 certification as well as ISO 14001:2015 environmental certification. The company compensates CO₂ emissions of all airmates On Board Courier transports as well as the carbon emissions associated with the first and last mile transports of all ic:kurier shipments in Germany. time:matters employs more than 330 people and operates its own terminals for express and courier shipments at Frankfurt and Munich airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures including digital solutions for e-commerce customs clearance. CB Customs Broker is an "Authorized Economic Operator" and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019. time:matters (Shanghai) International Freight Forwarding Ltd. was established on June 1, 2019. The company supports customers locally, from booking to issuing air waybills and local invoicing. The launch of time:matters Americas, Inc. took place in July 2020 as part of time:matters' internationalization strategy. The US corporate affiliate, headquartered in Miami, Florida, caters to both national and international customers. In 2021 time:matters launched its new quote and booking channel. Customers can submit transport requests via the time:matters booking website. In just a few clicks and without registration, customers get real-time quotes that can be booked directly.

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