

## time:matters establishes corporate affiliate in the US

- Comprehensive offering of global Special Speed Logistics services
- Customer base that includes US based as well as international companies
- Dedicated team of multilingual logistics experts in Miami

Neu-Isenburg, July 09, 2020: time:matters, the expert in high performance and special speed logistics, continues to systematically pursue its internationalization strategy. In addition to its subsidiaries in China, the Asia-Pacific region and Europe, the company now also has a local presence in the US. time:matters Americas, Inc., the Miami-based group company founded specifically for this, will cater to both national and international customers. The team can be contacted as follows:

time:matters Americas, Inc.

5201 Blue Lagoon Drive, Suite 900, Miami, FL 33126

USA and Canada: +1 888 4 FLY TMA / +1 888 435 9862

Mexico, Central & South America: +1 469 283 3397

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With its comprehensive range of services, time:matters Americas, Inc. will be in a position to offer transport solutions for time-critical and sensitive shipments that are perfectly tailored to each customer's specific needs. It will provide advice and make bookings, including issuing air waybills, and handle everything through to local invoicing. The Customer Service team, made up of English, German and Spanish speakers, will look after all steps along the transport chain. These may also include shipment pick-up, delivery and customs clearance at the customer's request. The team will therefore be able to exercise maximum control over the entire transport process. Another important activity in addition to network planning will be the selection and support of local network partners which is closely linked to the respective customer requirements. A local presence is therefore fundamental to ensuring highly efficient and high-performance logistics processes.

Customers of time:matters Americas, Inc. will include companies based in the US as well as international and global players from the automotive, aviation and aerospace, high-tech and semicon, life and health, medtech, machinery and component, and logistics sectors. Their representatives in the US and other countries on the continent will have access to an experienced team of logistics experts, who will use individually developed special speed transport solutions to optimize delivery and thereby help to avoid expensive disruptions to customer supply chains.

“The foundation of a US corporate affiliate is another logical step and important milestone in our internationalization strategy, which we are still firmly committed to even given the challenge of COVID-19 and its effects on the aviation industry,” said Alexander Kohnen, CEO of time:matters. “Operating as an independent company, we can meet the ongoing requirements of our global customers. The new company will offer them the same high quality of service that they are used to from our other ISO-certified subsidiaries.”

time:matters already connects today a total of 16 key marketplaces in the US and Mexico to major business centers in Europe, Israel and Asia through its existing Sameday Air network, with more than 130 stations worldwide and over 20 airline partners. “We will shortly be connecting further American stations to our unique Sameday Air network for our customers,” said Mark Krug, Managing Director Americas with time:matters. “With the increased network density, we will be able to ensure the fastest possible transport connections.”

time:matters Americas will also offer Global Express Air Freight solutions that will enable customers to access any airline’s capacity. And last, but not least, the team will be available for queries and bookings relating to time:matters airmates – the personally accompanied transport of shipments by on board couriers – and everything through to charter solutions.

#### **About time:matters:**

time:matters is the expert for time-critical express transports. Urgently needed spare parts, missing production equipment, medical samples, dangerous goods and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via on board courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes: more than 3,000 connections a day to over 500 destinations in around 100 countries. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 9001:2015 certification as well as ISO 14001:2015 environmental certification and compensates CO2 emissions of all airmates on board courier transports. The company employs more than 330 people and operates its own terminals for express and courier shipments at Frankfurt and Munich airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures including digital solutions for e-commerce customs clearance. CB Customs Broker is an “Authorized Economic Operator” and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019.

#### **Further information and picture requests:**

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