

Network expansion and new hub: time:matters adds African destinations via Brussels

- 16 new stations in Africa
- New hub in Brussels
- Superb quality through physical monitoring of loading at aircraft positions

Neu-Isenburg, August 01, 2019: Jambo Africal time:matters, the expert for global Special Speed Logistics, has established a new hub in Brussels and extended its services to Africa. The highly efficient standardized network for global transports now includes 16 stations on the African continent, with time:matters serving 14 of these with standardized express transport solutions for the first time. With immediate effect, the company is offering its customers 81 weekly direct flights between Brussels and the 16 African destinations.

time:matters is using the existing Brussels Airlines (SN) network, and can therefore offer the fastest possible transport without stopover direct to the respective destination region. The expert in complex logistics solutions is using the new hub at Brussels Airport for this purpose. Customers will enjoy the same benefits there as at time:matters' other European hubs in Frankfurt, Munich and Vienna: thanks to direct apron access, combined with physical monitoring of all shipments, time:matters guarantees not only speed and flexibility but also superb reliability and quality. Customers from the Benelux countries in particular will benefit immediately from rapid handling at the new hub from 120 minutes, while time:matters is offering transit times from 90 minutes for international shipments via Brussels.

The transport of time-critical shipments will now be available with the usual high level of reliability and precision for the destinations Abidjan (ABJ), Accra (ACC), Banjul (BJL), Bujumbura (BJM), Conakry (CKY), Cotonou (COO), Douala (DLA), Dakar (DSS), Entebbe (EBB), Freetown (FNA), Kigali (KGL), Luanda (LAD), Lomé (LFW), Yaoundé (NSI), Ouagadougou (OUA) and Monrovia (ROB), as well. The new stations in the 16 African countries offer import shipment handling times starting at 120 minutes. This means that time:matters can handle time-critical transports, such as spare and machine parts for the local oil, shipbuilding, mining and food industries, in a time- and cost-efficient manner. In addition to standardized transport, time:matters also offers tailor-made solutions for time-critical and sensitive shipments. The right transport solution can therefore be developed individually for each customer's specific logistical challenge.

“We are considerably extending our standardized offering of Special Speed transport solutions in the African market by including 14 new stations,” explained Alexander Kohnen, CEO of time:matters GmbH. “Thanks to the new hub in Brussels, we are in a position to offer our customers access to our highly efficient network with the usual level of reliability and speed.”

In Brussels, time:matters customers enjoy services such as individual pick-up and delivery of shipments upon request, prioritized loading and the usual customer service support around the clock. Furthermore, there is no weight limit in respect of shipments ex Brussels – everything can be accommodated, from a few kilograms to several tons.

About time:matters

time:matters is the expert for particularly urgent transports and complex logistics. Urgently needed spare parts, medical samples and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via On Board Courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes: more than 3,000 connections a day to over 500 destinations in around 100 countries. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever tailor-made, customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 14001:2015 environmental certification and ISO 9001:2015 certification. The company employs more than 370 people and operates its own terminal for express and courier shipments at Frankfurt Airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures are available as well as complete solutions tailored to individual client needs, including digital solutions for e-commerce customs clearance. CB Customs Broker is an “Authorized Economic Operator” and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019.

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