

time:matters extends Sameday Air network in Asia

- Three new Sameday Air stations in Japan, Singapore and Thailand
- 84 weekly direct flights
- Now a total of 135 Sameday Air stations

Neu-Isenburg, August 14, 2019: time:matters, the expert for global special speed logistics, has added another three stations in Japan, Singapore and Thailand to its highly efficient standardized network following the seven locations recently opened in China as it continues to pursue its internationalization strategy. time:matters customers now have access to 84 weekly direct flights between the European hubs in Frankfurt, Munich and Vienna and the three new destinations.

With the new locations in now a total of ten Asian business centers – Tokyo (NRT), Singapore (SIN), Bangkok (BKK), Shanghai (PVG), Shenyang (SHE), Beijing (PEK), Nanjing (NKG), Qingdao (TAO), Chengdu (CTU) and Guangzhou (CAN) – time:matters is further expanding its presence in Asia and increasing its network density for the fastest possible global connections. In order to tap into the Chinese market, time:matters founded time:matters International Freight Forwarding Ltd. in June 2019 to provide customers with comprehensive support in Mandarin through a local hotline, email address and additional website.

time:matters is now offering transports of time-critical shipments between the new stations and existing Sameday Air locations in Europe, Israel, the US and Mexico with the usual high level of reliability and precision. Urgently required goods shipments can be collected and cleared through customs on the same day and reach their required destination in the unique Sameday Air network within the shortest possible time thanks to especially fast handling times starting at 90 minutes and transit times at the European hubs up from 45 minutes.

“We are now connecting further important Asian marketplaces with large European and American business centers via our unparalleled Sameday Air network,” explained COO Lars Krosch. “This represents an important step towards our long-term goal of providing our customers with a highly efficient global Sameday Air network.”

“The expansion into the Asian market is a key element of our internationalization strategy and will help us to considerably extend our global quality promise and product range,” added Alexander Kohnen, CEO of time:matters GmbH. “This is a logical step for us following our expansion into China and a response to the specific needs and requirements of our international customer base.”

Customers involved in the automotive, high-tech and semicon, medtech, and machinery and components sectors worldwide in particular will benefit from the new destinations, which will allow them to avoid or mitigate potentially expensive supply chain disruption. time:matters is using Lufthansa and Austrian Airlines flights for standardized transports to and from Asia. Seamless connection with flights operated by the 21 Sameday Air partner airlines via the Frankfurt, Munich and Vienna hubs ensures unparalleled network coverage and density.

The expert in complex logistics solutions can guarantee not only speed and flexibility but also superb reliability and transparency through direct apron access at the hubs, combined with physical monitoring of all import, export and transit shipments. time:matters customers can also book their own shipments as usual via the online portal, track the progress of these and benefit from additional services such as customs clearance, pick-up and delivery upon request. Standardized pricing logic is used for consignments weighing up to 200 kg.

About time:matters

time:matters is the expert for particularly urgent transports and complex logistics. Urgently needed spare parts, medical samples and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via On Board Courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes: more than 3,000 connections a day to over 500 destinations in around 100 countries. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever tailor-made, customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 14001:2015 environmental certification and ISO 9001:2015 certification. The company employs more than 370 people and operates its own terminal for express and courier shipments at Frankfurt Airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures are available as well as complete solutions tailored to individual client needs, including digital solutions for e-commerce customs clearance. CB Customs Broker is an “Authorized Economic Operator” and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019.

Further information and image requests:

time:matters GmbH Public Relations Department

Katja Sondey

Gutenbergstraße 6

D-63263 Neu-Isenburg

Telephone: +49 6102 / 36738-822 Fax: +49 6102 / 36738-899,

Web: www.time-matters.com, Email: presse@time-matters.com

24/7 booking and service hotline:

Germany: +49 69 99992079

Austria: +43 1 700733966

Benelux: +31 88 7779800

China: +86 21 80119484