

## **The time:matters Courier Terminal at Frankfurt Airport celebrates its 10<sup>th</sup> anniversary**

- The logistics expert has been successfully running its own Courier Terminal in Frankfurt for 10 years
- The terminal allows for the shortest handling times, individual monitoring and customer solutions
- Tonnage and the number of shipments have been increasing by double-digit figures annually since 2013

Neu-Isenburg, 1 August 2017: time:matters, experts in worldwide special speed logistics, have been running their own Courier Terminal in Frankfurt Airport's CargoCity North to ensure worldwide express and courier shipments are sent quickly and securely. Its terminal is celebrating ten successful years in business on August 1, 2017.

The Courier Terminal ensures that time-critical shipments that must quickly be transported from airport A to airport B are delivered, picked up or transferred extremely quickly and securely by plane. Shipments may include important spare parts, medical samples or highly sensitive documents.

Direct access allows for the shortest import and export handling times of just an hour each. Direct transfer from plane to plane on the apron ensures the shortest transit times. To guarantee the shipment is always under control, it is physically guarded by security personnel on the apron. Irregularities can also be communicated in real time, and corrective action can then be taken. With its own Courier Terminal, time:matters is also able to respond even more explicitly to individual customer needs and provide specially tailored solutions.

time:matters took over the Courier Terminal from Fraport Cargo Service in August 2007 with some 15 employees. The company has since been handling shipments with 40 employees from its own staff – not only for its own customers, stemming from a wide range of different industries including life & health, the automotive industry and aviation, but also for other logistics service providers and their clients as well as a number of airlines.

Around 3,500 shipments with a cargo volume of 1,100 metric tons are sent every month via the time:matters Courier Terminal. Since 2013, time:matters has posted a double-digit rate of increase in terms of tonnage as well as the number of shipments.

"We are so pleased that our Courier Terminal has been operating so well for ten years now and only continues to grow. Because the satisfaction of our customers is our highest priority, it's important for us to provide them with a service that makes sending their shipments much quicker, more secure and more flexible", said Christian Mörtl, COO of time:matters.

**time:matters GmbH:**

time:matters is the expert for particularly urgent transports and complex logistics. Urgently needed spare parts, medical samples and important documents are transported quickly and reliably from A to B via air, rail and road. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilise a wide range of flight routes: more than 3,000 connections a day to over 500 destinations in around 1,000 countries. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever tailor-made, customised logistics concepts are needed – for everything from ad-hoc situations through to regular business. The company was started in 2002 by Franz-Joseph Miller as a spin-off from Lufthansa Cargo AG. It currently employs 160 people and operates its own terminal for express and courier shipments at Frankfurt Airport.

**Further information and picture requests:**

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