

time:matters cooperating with Swiss WorldCargo to offer fastest sameday service between Switzerland and the EU

- **Deliveries between Switzerland and the EU up from as little as two hours (including customs clearance)**
- **time:matters opens first foreign branch in Zurich**
- **Cooperation with Swiss WorldCargo**

Neu-Isenburg, October 12, 2006. Starting at the end of October, time:matters' sameday service will also be available between Switzerland and the EU. time:matters, a wholly-owned subsidiary of Lufthansa Cargo, is an expert in courier, sameday and emergency logistics, enabling its customers to make extremely urgent deliveries with a shipping time up from as little as two hours. This service is now also available to and from Switzerland, where time:matters has opened its own branch office in Zurich. The company also cooperates closely with Swiss WorldCargo, which acts as a transport and distribution partner.

“Demand for highly reliable and fast solutions for complex and extremely urgent logistics tasks is on the rise,” reports Franz-Joseph Miller, President of time:matters. “Up to now, logistics companies in Switzerland have only been able to deliver extremely urgent shipments with a great deal of organizational effort and time restrictions, and usually not until the following day. The link to our logistics network means that, companies will not only be able to reduce shipping time to just a few hours, but can also considerably reduce the complexity of logistics planning, allowing them to reduce personnel and save costs.”

time:matters also handle customer clearance as an additional service component.

Total customer orientation coupled with flexibility, reliability and speed: these are the basic pillars of time:matters' service. The service provider has now opened its first branch office outside of Germany in Zurich. A team made up of logistics experts who are familiar with the particular features of the Swiss market handle customers' urgent requests on location and find a solution to every logistics challenge, no matter how complicated it appears.

In urgent cases, customers need only call time:matters' Swiss service line at 0800-timematters (0800-84 63 62 88), and experienced logistics and shipping experts will work out the best and fastest transport route within a minimum of time. The Lufthansa Cargo subsidiary takes advantage of a network of transportation partners established especially for urgent logistics cases and emergencies – via air, rail or road – for which new partners have also been gained in Switzerland. The highest possible level of reliability is guaranteed from pickup to delivery by special, individual and uninterrupted monitoring at all transfer points.

time:matters' close cooperation with Swiss WorldCargo is a critical component in achieving the quickest possible delivery times for Switzerland. Jointly developed and exclusively tailored dispatch and transport processes along with a wide ranging and highly frequented network form the backbone of time:matters' sameday service for Switzerland. The company is able to use flights operated by Swiss International Air Lines at short notice and without complications, integrating these flights into time:matters' existing global transportation network to give customers a high degree of flexibility.

The sale of time:matters' services is also supported by an active distribution partnership with the Swiss sales team of Swiss WorldCargo. The Swiss WorldCargo window right at the airport's export office serves as the customer service point. Oliver Evans, Chief Cargo Officer of SWISS, greatly welcomes the new cooperation with time:matters, referring to the outstanding additional offering especially for Swiss customers in the high-end/sameday logistics area. time:matters' sameday service is an optimum combination of reliability, precision and security – the perfect supplement to Swiss WorldCargo's high-quality product portfolio. This new agreement is the most recent step in the cooperation between Lufthansa Cargo, its subsidiaries and Swiss WorldCargo aimed at creating synergies for the benefit of customers.

With the help of the sameday service, pharmaceuticals companies, for instance, can ensure that samples needing to be sent from Switzerland to another EU location quickly and reliably within an extremely short timeframe reach their destination up from as little as two hours. Naturally, this service also applies in the other direction, from the EU to Switzerland.

Switzerland represents the starting point for further internationalization on the part of time:matters. The goal of the company is to attain market leadership in all of Europe in the special and emergency logistics segment within the next five years. This goal will be achieved by establishing branch offices in critical logistics and economic centers on the European continent.

time:matters GmbH, a wholly-owned subsidiary of Lufthansa Cargo AG and expert in courier, same-day and emergency logistics, offers customized logistics solutions for "impossible" and complex logistics challenges. The basis for time:matters' Germany-wide and international Special Speed Solutions is fast and reliable delivery of highly urgent and extremely important shipments by air, rail, and road. The entire network of scheduled flights operated by Deutsche Lufthansa and Swiss International Air Lines is available for time:matters' shipments, as are numerous flights operated by partner airlines: more than 900 continental and 100 intercontinental routes each day with some 400 destinations in 90 countries. In addition, approx. 140 ICE and EC/IC railway depots in Germany are currently available for the time:matters' service.

Swiss WorldCargo is the air freight division of Swiss International Air Lines AG. With a global network of more than 150 destinations in over 80 countries and a wide range of services offered, Swiss WorldCargo generates true added value for its customers and makes a substantial contribution to the earnings power of SWISS Air Lines.

Additional information is available at www.swissworldcargo.com

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