

## **New general sales agent for time:matters in the United Kingdom**

- **Deltec, the new general sales agent, handles customer queries from the United Kingdom directly**
- **Service number in the UK: 08 45 128 84 63**

Neu-Isenburg, November 2nd 2005 – Lufthansa Cargo subsidiary time:matters has a new general sales agent in the United Kingdom for its emergency and special logistics services: Deltec International. The collaboration will allow customers in the UK to send shipments such as spare parts, documents, data carriers and other goods that are particularly urgent with time:matters by booking the shipment directly through Deltec. This service is available 24 hours a day, 365 days a year via a central service number for the United Kingdom. “Deltec is extremely familiar with the local customer requirements as well as the geographic infrastructure. Together, we will be able to offer UK customers an optimum service while stepping up growth in the UK as well,” commented Franz-Joseph Miller, Managing Director of time:matters.

Airports in London, Edinburgh, Birmingham and Dublin are already part of the global network of time:matters as stations for same-day deliveries to and from the British Isles. Urgent shipments can be sent to the European continent in as little as three hours. Worldwide delivery is also possible in just a few hours. Customers benefit from the highest possible speed, uninterrupted process monitoring, quick delivery times, maximum security and especially the dense network of more than 400 partners worldwide for processing shipments and deliveries.

time:matters GmbH is a provider of premium emergency and special logistics services. The company focuses on customized services for the delivery of urgent shipments in the shortest possible time. Courier enterprises, forwarding agents and integrators see time:matters as a reliable partner when it comes to finding tailor-made, flexible solutions, especially in situations where last-minute help is needed, whether for regular shipments or in logistic emergencies or special circumstances. Cooperation with time:matters ideally supplements these companies' own range of services, both for ad-hoc requirements and within the scope of strategic partnerships.

**time:matters GmbH**, a wholly-owned subsidiary of Lufthansa Cargo AG offers customized logistics solutions for “impossible” and complex logistics challenges. The basis for the German wide and international special speed services are both fast and reliable means of transportation for highly urgent and extremely important shipments by air, rail, and road. Deutsche Lufthansa's entire network of scheduled flights is available for time:matters shipments, as are numerous flights of other partner airlines: more than 900 continental and over 100 per day, some 380 destinations in 90 countries. Currently more than 140 German ICE and EC/IC train stations in Germany are available for the time:matters service.

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