

Please note: The press release "Unique in Germany: TNT Express and time:matters Offer Next Day Express to the USA with Pickup until 10:00 pm" supplements this press release!

same:day Goes to America: Lufthansa Cargo Subsidiary time:matters and United Airlines Cargo Agree on Intercontinental Partnership

- **For the first time, the same:day express courier service is now also available for non-European destinations. Intercontinental door-to-door delivery of highly urgent small packages is now offered to 39 destinations in the USA.**
- **With the new transatlantic destinations, the same:day delivery network has been expanded by about 100 percent.**

Neu-Isenburg (near Frankfurt, Germany) / Chicago (USA), May 3, 2004 – Effective immediately, time:matters GmbH, a subsidiary of Lufthansa Cargo AG and provider of national and international express delivery services for extremely time-critical shipments, and United Airlines Cargo, the freight division of the U.S.-based United Airlines, will be working together in the European-American express logistics market. The first concrete outcome of the new partnership is that the same:day express courier service offered by time:matters is now also available for transatlantic routes, and hence outside of Europe for the first time. The U.S. service of same:day is being launched immediately and makes possible the intercontinental door-to-door delivery of highly urgent small shipments (for example packages, documents, and spare parts for equipment and machinery). The expanded service means that time:matters is entering the U.S. logistics market on a large scale for the first time and simultaneously expanding its same:day delivery network, which in the past covered about 40 destinations in twelve European countries, by about 100 percent.

For the launch of same:day's new transatlantic service, direct and indirect delivery connections to 39 U.S. destinations are already available. Direct flights go from Frankfurt and Munich to the country's major business centers: Atlanta, Boston, Chicago, Dallas/Fort Worth, Denver, Detroit, Houston, Los Angeles, Miami, New York, Philadelphia, Portland, San Francisco, and Washington D.C. Another 25 destinations are reached via connecting flights from Chicago, San Francisco, and Washington, D.C. As an example, four flights are available daily for transatlantic same:day shipments between Frankfurt and Chicago.

From May 3, 2004 TNT Express offers latest acceptance times for next-day-shipments to the U.S. throughout Germany, based on the extended network of time:matters: Pick-up options until 7pm and until 10pm are offered throughout Germany. Even when documents and materials go out as late as 1:00 am, on request TNT Express can deliver them to North America on the following day.

"United Airlines Cargo and Lufthansa Cargo are joining forces in order to close a gap in the rapidly growing international express delivery market. Together we are now in a position to offer an intercontinental same-day service to customers in need of express deliveries. This kind of service has never before been available in the international logistics market," explains Roger Gibson, Vice President of United Airlines Cargo. "We're very pleased to be able to offer reliable and efficient products and services together with the Lufthansa Cargo subsidiary time:matters. These products and services represent true added value to our customers. The new premium service puts us in a position to take advantage of the tremendous market opportunities arising from the needs of customers who value rapid, efficient, and reliable air

delivery services.” time:matters managing director Franz-Joseph Miller adds: “We’re proud to be able to introduce a significant expansion of our service portfolio that is trendsetting for the future of high-quality, high-volume premium logistics services. The shared strength of the two partners guarantees that our customers can use the fastest and most reliable solutions for express shipments between Europe and the United States.”

About time:matters: time:matters GmbH, a wholly-owned subsidiary of Lufthansa Cargo AG, offers national and international Special Speed Services by air and rail. Under the slogan “The Speed You Need,” time:matters customers can choose from various logistics products (“same:day,” “courier:express,” “personal:courier,” and the “ic:kurier” service in connection with Deutsche Bahn) for the delivery of highly urgent and especially important documents and materials. Deutsche Lufthansa’s entire network of scheduled flights is available for time:matters shipments, as are numerous flights of other partner airlines. Worldwide, some 380 destinations in 90 countries are served, with more than 900 continental and 100 intercontinental connections daily. In addition, the ic:kurier service is currently available at 137 German ICE and EC/IC train stations. Experts confirm that high-quality courier services have high growth potentials; when important materials reach the recipient on the same day or very quickly, significant business advantages are realized and companies can dedicate more of their time to core tasks.

About United Airlines Cargo: United, United Express and Ted (OTCBB: UALAQ.OB) operate more than 3,400 flights a day on a route network that spans the globe. United Cargo continues to invest in e-commerce enhancements (www.unitedcargo.com, www.cargoportalservices.com), new facilities, bar-code scanning and products to meet the ever-changing needs of the shipping community. United flew more than 1.88 billion cargo-ton miles in 2003. News releases and other information about United Cargo can be found at the company’s web site at www.unitedcargo.com.

Additional Information about time:matters:

- time:matters GmbH, Dornhofstrasse 100, D-63263 Neu-Isenburg, Phone: +49-(0)6102/36738-800, Fax: +49-(0)6102/36738-899, E-mail: info@time-matters.de, Internet: www.time-matters.com
- **Press Relations:** Phone: +49-(0)6102/36738-868, E-mail: presse@time-matters.de
- **PR Agency:** Team Andreas Dripke, Phone: +49-(0)611/973150, E-mail: team@dripke.de

Additional Information about United Cargo:

- www.unitedcargo.com, www.cargoportalservices.com
- United Airlines Cargo, Phone: +1-800-UA-CARGO (+1-800-822-2746)
- **Press Relations:** Carol Joyce, Phone: +1-847/700-2788, E-Mail: carol.joyce@united.com

BACKGROUND:
Facts and Figures on the Transatlantic Expansion of the same:day Services

- **Connections:** Scheduled flights of United Airlines and Deutsche Lufthansa
- **Delivery options:** Door-to-door delivery from Germany to the USA; airport-to-airport, airport-to-door, and door-to-airport also available
- **Route network:** From and to approximately 40 destinations in Europe (all major business centers) and 39 destinations in the USA
- **Size and weight restrictions per shipment:** 32 kg, 70x50x50 cm or 120x20x20 cm (length/width/height); these restrictions do not apply to containers or consolidated freight
- **Acceptance and release time:** Outgoing shipments can be accepted up to 120 minutes before scheduled departure times; arriving shipments are generally available to the recipient within no more than two hours of landing.
- **Customs clearance:** Export customs clearance in Europe is an integral part of the service; import customs clearance in the USA is available as an option, but is mandatory for to-door deliveries.
- **Other quality characteristics:**
 - Highest loading priority ensures fastest possible, especially reliable transportation
 - Money back guaranty if promised delivery time is exceeded by three hours or more
 - Tracking for each shipment through the same:day Coordination Center