

time:matters

Austrian Airlines and time:matters take off on the 100th cargo flight

- Milestone flight celebrated with special livery
- More than 2,000 tons of relief supplies transported from Asia to Austria and Germany
- Partnership to be expanded through additional cargo flights

Neu-Isenburg, February 26, 2021: The need for relief supplies in the form of protective gloves, masks and suits as well as rapid antigen tests has continued uninterruptedly since the outbreak of the coronavirus crisis. For this reason, Austrian Airlines has established an airlift to Asia since March 2020 on behalf of the air cargo experts time:matters, a subsidiary of Lufthansa Cargo, in order to directly transport urgently needed protective materials to Vienna, Frankfurt or Linz. In doing so, the Austrian Airlines team worked particularly closely with the local branch office of time:matters in Vienna at all times. More than 2,000 tons of relief supplies could be brought to Europe on some 100 flights from Xiamen, Shanghai and Penang. Austrian Airlines' Boeing B767 and 777 aircraft with built in seats were deployed on these flights as well as the B777 "Prachter". This German word represents a mixture of the words normally used for passenger aircraft and cargo planes. The passenger seats on these jets are temporarily removed in order to increase cargo volumes.

B777 (OE-LPA) takes off with special livery to commemorate the 100th flight

On the occasion of the 100th cargo flight jointly operated by Austrian Airlines and time:matters, the converted B777 cargo aircraft of the Austrian flag carrier was given a special livery over the last few days by the experts at Austrian Technik. The tail section of the aircraft now displays the time:matters logo as well as lettering to point out the anniversary flight taking off today from Vienna and heading to Penang. The aircraft will return to Vienna again on February 28, 2021 carrying urgently needed relief supplies.

Austrian Airlines CEO Alexis von Hoensbroech also took advantage of this milestone flight to focus on this collaboration. "I am extremely pleased that we are able to do something good thanks to the strong partnership with time:matters, especially with its team of cargo experts in Vienna. On the basis of our joint airlift, we can contribute to halting the spread of the pandemic."

time:matters CEO Alexander Kohnen adds: "We want to further intensify our cooperation with Austrian Airlines and are working to launch additional air cargo routes. I think it is fantastic to





leverage this special occasion as the basis for expanding our collaboration and making further plans for the future."

About time:matters:

time:matters is the expert for time-critical express transports. Urgently needed spare parts, missing production equipment, medical samples, dangerous goods and important documents are transported quickly and reliably from A to B via air, rail and road and if required also personally accompanied via on board courier. This is made possible by a global network with more than 500 courier partners and airlines. time:matters generally has access to all available airlines and can therefore utilize a wide range of flight routes. Besides speed and reliability, providing an individual, flexible service is paramount. time:matters is available 365 days a year, 24 hours a day, whenever customized logistics concepts are needed – for everything from ad-hoc situations through to regular business. time:matters has achieved ISO 9001:2015 certification as well as ISO 14001:2015 environmental certification and compensates CO2 emissions of all airmates on board courier transports. The company employs more than 330 people and operates its own terminals for express and courier shipments at Frankfurt and Munich airport. By acquiring CB Customs Broker GmbH in 2018, time:matters incorporated decades of customs clearance and cargo handling expertise. Services covering all standard customs procedures including digital solutions for e-commerce customs clearance. CB Customs Broker is an "Authorized Economic Operator" and has been AEO-C certified since 2013. time:matters GmbH has been AEO certified since April 2019.

Austrian Airlines:

Austrian Airlines is Austria's leading airline. The once state-owned and still convincing red-white-red airline operates a route network of around 130 destinations. Thanks to its favourable geographical location and Austrian history as a melting pot of the former crown lands, its home airport Vienna Schwechat is still a hub between East and West today. About 120 of the 360 daily flights lead to Central and Eastern Europe. "AUA", as it is often abbreviated in Austria, transports about 15 million passengers a year and employs 7,000 staff from 58 nations. AUA has been part of the Lufthansa Group since 2009. Austrian Airlines is also a member of the Star Alliance, the first global alliance of international airlines. Austrian Airlines has been in the black since 2012. It celebrated its 60th anniversary in 2018.

Here you can find pretty nice photos of AUA and its charming crew: https://www.flickr.com/photos/austrianairlinespress/albums

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